

## Capability Statement

**GSA Contract: GS-02F-0178W Schedule 738X**  
**SIN 595-27 Pre-employment Background Screenings**  
**SIN 595-21 Workers' Compensation Services**  
**NAICS: 561611 Investigation Services**  
**SIC: 7381 Detective Agencies, Private Investigators**  
**CAGE CODE: 5ABQ6**  
**DUNS: 829003560**  
**Small Business**  
**Government Cards Accepted**

**EIN: 562186828**  
**CCR Registered**  
**ORCA Registered**  
**Woman Owned**

### Summary

JP Investigative Group, Inc. (JPI) provides surveillance and special investigations for potentially fraudulent workers' compensation, property, casualty and general liability claims. Our special investigation services include sick leave abuse, disability fraud, procurement fraud, embezzlement, pre-employment screenings and background investigations.

JPI is a professional, discreet, responsible, full service investigative agency comprised of law enforcement officers, insurance investigators and other industry experts. We understand that fraud affects everyone including Federal, State and local government. With that in mind, we assist governmental agencies with cost savings by decreasing the amount of money spent on potentially fraudulent claims and/or misuse of funds. Our affordable solutions meet government budget restraints.

What sets JPI apart from the competition?

- ✓ Courteous Staff
- ✓ Flexibility and Initiative
- ✓ Adaptability to Customer Needs
- ✓ Performance-Based Processes
- ✓ Results-Driven Approach
- ✓ Cost Effective Solutions
- ✓ Client Relationship Management
- ✓ Best Value Rates
- ✓ High Communication Standards
- ✓ Timely Case Closure
- ✓ Personalized Services
- ✓ Solid Track Record

### Capabilities

- ✓ **servicing VA, WV, PA, OH, NC, SC, GA, FL, TN:** JP Investigative Group, Inc. is licensed and insured in nine states.
- ✓ **additional regional and national presence:** Our reach extends across the country as needed.
- ✓ **innovative surveillance and investigation services:** Our video surveillance captures the claimant's activities which are documented on a time log by the investigator.
- ✓ **creative undercover work:** Our investigators utilize resources online such as facebook, myspace, twitter, and other cyber resources to obtain information that may assist with the investigation.
- ✓ **interviewing specialists:** Our investigators have law enforcement experience and are trained in the interviewing process.
- ✓ **in-depth communication procedures:** We provide daily updates via email and phone calls to the claims adjuster. The adjuster has the ability to choose if they desire to receive daily updates by email, telephone or fax.
- ✓ **state of the art equipment and technology:** We use the most effective video cameras that have still photo techniques to achieve the highest quality videos and photos of the claimant's activities.
- ✓ **control, administration and management:** Our staff is trained and follows a process to maintain our workflow daily from the time of receipt of a new case until the case is closed.
- ✓ **relevant and timely reports:** Our investigative reports indicate pertinent information that is applicable to the claimant's case. If the adjuster indicates a date that they need the case completed; we make the case priority and submit the report back to the adjuster by that requested date.
- ✓ **territorial intelligence:** We are very knowledgeable about the geographical area of where we conduct our investigations.
- ✓ **online submission system:** The adjuster can log onto our website and assign a new case to us by completing a short form and clicking submit. Upon receipt of the online submission, we email the adjuster back a new case confirmation acknowledging receipt of the new assignment.
- ✓ **telephonic multilingual solutions:** Should there be a need for an interpreter, we have comprehensive telephone interpreting services that include ninety (90) languages.

Incorporated in 2000; JP Investigative Group has successfully and effectively investigated cases and conducted background checks since 1998. We take pride in our advanced interactions with government administrators that keep you informed of the status of your cases daily.

## Solutions

Our experts and business professionals implement solutions in the areas of:

1. **Workers' Compensation Surveillance & Investigation Services** – This service includes documentation of the employee/claimant's physical activities by means of videotape, still photographs, and written documentation on a time log by the investigator. We utilize qualified and experienced investigators, still photograph equipment, state-of-the-art video equipment, lap tops, cellular telephone communications, and properly equipped surveillance vehicles.
2. **Special Investigations** – Our Special Investigations Unit excels at conducting undercover investigations, interviewing and recording witness statements, skip tracing, address canvasses, subrogation investigations, liability investigations, procurement fraud, disability and unemployment fraud investigations, sick leave abuse, cargo theft, larceny, embezzlement, and theft investigations. This unit often works hand-in-hand with law enforcement agencies to obtain the facts and providing support to authorities for civil or criminal investigations.
3. **Records Research** – For the purposes of pre-employment screenings and background investigations; we retrieve data from public domains, courthouses, Federal, State and local record repositories. Research criminal convictions histories, civil litigations, DMV records, corporate filings, tax liens, judgments, property ownership and valuation, bankruptcy proceedings, registered sex offender databases, verify previous employers, education listed on application and contact all references. In addition, we utilize cyber resources such as face book, MySpace, twitter, etc. and licensed software to compile a comprehensive report of the claimant's background. We abide by all Federal, State and local privacy laws, including the Freedom of Information and Protection of Privacy Act.

## Past Performance

- Berkshire Hathaway Homestate Companies
- South Carolina State Accident Fund
- Department of Transportation
- Nationwide Insurance
- MetLife Insurance
- Montgomery Insurance
- Farmers Insurance Company of Arizona
- Berkley Risk Administrators Company, LLC
- Employers Holdings, Inc.
- F.A. Richards & Associates, Inc.
- Federated Mutual Insurance Company
- Great American Insurance Group
- Gallagher Bassett Services, Inc.
- Cottingham & Butler Group
- Premier Group Insurance
- Sedgwick Claims Management Services, Inc.
- James River Insurance Company/Stonewood Insurance Services
- Bonnamy & Associates, LLC
- Universal Professional Services, Inc.
- Carolina Casualty Insurance Company
- School Board Insurance Trust
- Dun & Bradstreet Open Ratings Past Performance Evaluation™ Available

## Certifications & Professional Affiliations

- ✓ Alabama Private Investigator's Association (APIA)
- ✓ Atlanta Claims Association in Georgia (ACA)
- ✓ Better Business Bureau (BBB)
- ✓ National Association of Investigative Specialists (NAIS)
- ✓ National Council of Investigation & Security Services (NCISS)
- ✓ North Carolina Association of Private Investigators (NCAPI)
- ✓ Private Investigators Association of Virginia (PIAVA)
- ✓ South Carolina Association of Legal Investigators (SCALI)
- ✓ South Carolina Workers' Compensation Educational Association (SCWCEA)
- ✓ Tennessee Association of Licensed Professional Investigators (TALPI)
- ✓ World Association of Detectives, Inc.
- ✓ U.S. General Services Administration "Pathway to Success" Training

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Call **Joe Paonessa, Chief Investigator of the Government Investigations Unit** now to discuss your investigative needs.